

Privacy Policy

Pizza Depot (“we,” “our,” “us”) is committed to protecting your privacy. This Privacy Policy describes how we collect, use, and disclose information when you visit our website (www.pizzadepot.com), use our services, or interact with us through third-party platforms like DoorDash.

1. Information We Collect

a. Information You Provide

- Personal Information: Name, email address, phone number, and delivery address.
- Payment Information: We do not directly or indirectly collect payment information. Third-party platforms like Snappy, Uber eats, DoorDash or the online payment processor stripe handle payment processing.
- Order Information: Items ordered, special requests, and order preferences.

b. Information We Collect Automatically

- Device Information: IP address, browser type, operating system, and device identifiers.
- Usage Information: Pages viewed, links clicked, and browsing activity.
- Cookies and Tracking Technologies: To personalize your experience and analyze website performance.

c. Information from Third Parties

- We may receive information about you from third-party platforms like DoorDash when you order delivery or pickup through their services. This may include your name, contact information, and order details.
- Delivery preferences and feedback.

2. How We Use Your Information

- To process and fulfill your orders, including delivery and pickup.
- To communicate with you about your orders, promotions, or updates.
- To improve our website, services, and customer experience.
- To comply with legal obligations and enforce our terms.
- For marketing purposes, such as sending promotional emails or SMS (with your consent).

3. How We Share Your Information

a. With Service Providers

- DoorDash/ Uber eats / Snappy POS: For delivery and pickup services.
- Payment Processors: To securely process transactions.

- **Marketing Platforms:** For email, SMS, and other promotional campaigns.

b. For Legal Reasons

We may disclose your information to comply with applicable laws, regulations, or legal processes.

c. In Business Transactions

If Pizza Depot undergoes a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

4. Your Choices

- **Opt-Out of Marketing Communications:** You can unsubscribe from promotional emails or SMS at any time by following the instructions in the communication.
- **Cookies and Tracking Technologies:** Adjust your browser settings to manage cookies or use available opt-out tools.
- **Updating Information:** Contact us to update or correct your personal information.

5. Security of Your Information

We implement reasonable technical and organizational measures to protect your personal information. However, no system can be completely secure. We encourage you to safeguard your account and devices.

6. Children's Privacy

Pizza Depot's website and services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us.

7. Third-Party Links

Our website may contain links to third-party websites, such as DoorDash, that operate independently. We are not responsible for their privacy practices. Please review their policies before providing your information.

8. Updates to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. The "Effective Date" at the top of this page indicates when this policy was last revised.

9. Contact Us

If you have any questions about this Privacy Policy or our practices, please contact us at:

Pizza Depot Corporate Office

Email: headoffice@pizzadepot.com